



## QUALITY POLICY

The quality policy of CMP Bresso Srl develops in 10 points:

- 1. Orientation to customer needs:** CMP belief is that our future is intimately linked to the ability that we have to adapt to the needs of customers; that is why we set the expectations of our internal and external customers as the focus of our activities. Satisfaction and customer loyalty to our company are the best indicators of our success.
- 2. Results orientation:** Offering quality products and services is the key to achieve excellent business objectives, as a result of constant attention to the needs of customers, Collaborators and Suppliers.
- 3. Management and constancy of purpose:** CMP achieves excellent performance through the recognition of quality as the managerial guideline of the entire plant. The various areas of work in a structured and systematic way to achieve the set target.
- 4. Oriented management processes:** careful evaluation of processes assures us a rapid achievement of the goals by optimum use of resources. Decisions are made based on facts and strategic guidelines.
- 5. Growth and participation of the staff:** each of us determines the quality and success of its performance and the growth and success of the company in which it operates. The steady growth of our collaborators leads them to be able to operate in full autonomy and responsibility.
- 6. Continuous learning, innovation and improvement:** through creativity and learning our Collaborators continually develop their skills. Our continuous improvement process is based both on the use of targeted methods, and on the effective exchange of knowledge between the various components of the team; the success of CMP passes through training and the professional and cultural improvement of individual resources at all levels.



**7. Creating partnerships:** greater involvement and frequent of all suppliers is an essential prerequisite for the continuous improvement of product and service that CMP can offer. The concrete and lasting partnerships with our suppliers assures us reliable business relationships characterized by a constant reciprocity of intent.

**8. Health and safety:** the protection of health and the safety of our workers constitute the primary value, regular commitment and constant component of our mission. The implementation of these principles comes from constant investment of resources, continuous improvement of the performance and reliability of processes in compliance with the legislation dictated in the matter.

**9. Responsibility towards society:** the environmental and social skills build trust by the community towards the company. The preservation of natural resources throughout the life cycle of our products and the planning of activities aimed at Corporate Social Responsibility develop the credibility and esteem towards us. CMP, in order to promote environmentally and socially sustainable policy, is committed to promoting support actions to needy children and is committed to encourage the production of goods and services in its plants, with a lower environmental impact by investing resources in the purchase of new environmentally friendly technologies.

**10. Code of ethics:** Since its founding, CMP has believed that acting ethically is a fundamental prerequisite for the achievement of corporate objectives: the testimony of a coherent work with the principles of honesty, fairness and respect, which are the guiding values of those who work and collaborates with our Company. It is also a guarantee for all internal and external stakeholders, so that the protection of individual and professional rights is constantly assured. For these reasons, it constitutes the essential behavioral reference model, which identifies us as individuals and as a company.

Chivasso, February 25, 2016.

**CMP Bresso Srl**

the Direction